

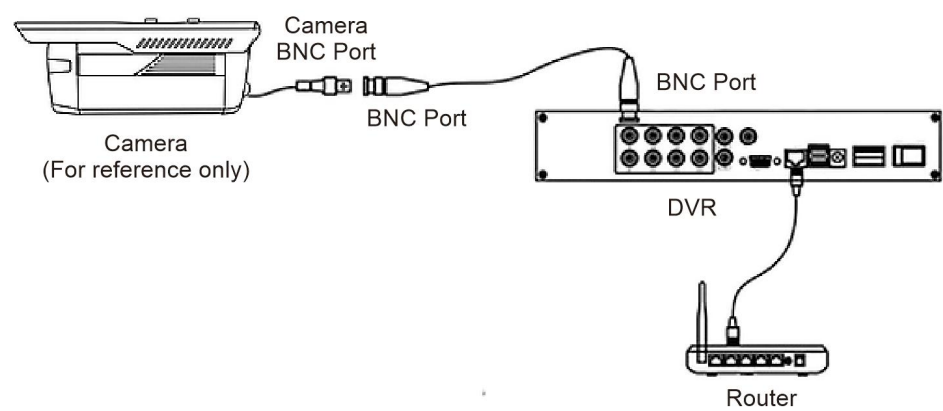
DVR Operation Instruction

Please read the instruction carefully before using, and keep it properly

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DVR Connection Diagram



DVR Connection Diagram

- Camera(For reference only)
- Camera BNC Port
- BNC Port
- DVR
- Router

Back Interface Specification

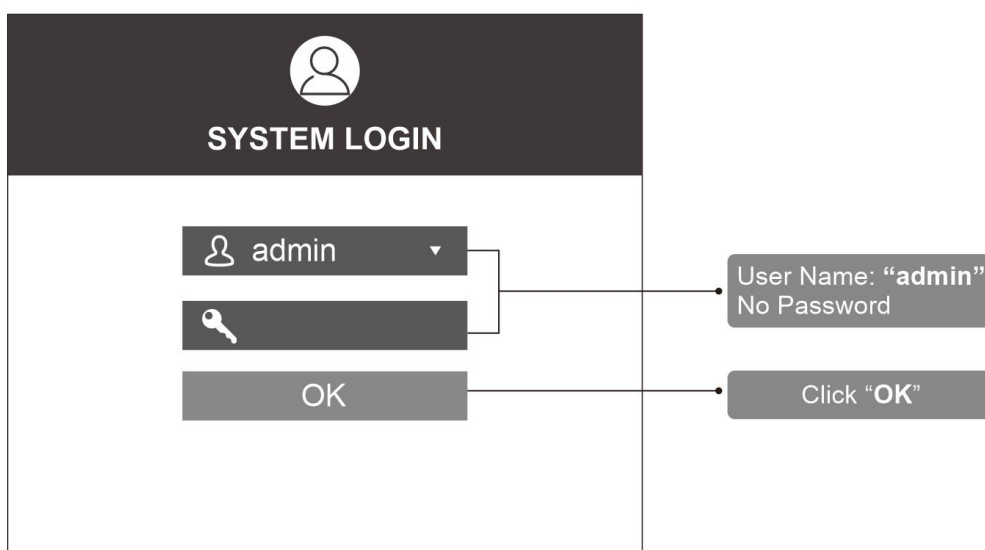
Symbol	Specification
DC 12V	DC12V
USB	USB Port,for USB drive and mouse etc
LAN	LAN Port
HD-OUT	HD-OUT Port
VGA	VGA Port
AV-OUT	Video input port,enter the video signal source,such as DVR,digital TV video signal
AUDIO IN	Audio in,use RCA to connect audio input device,such as pick-up
AUDIO OUT	Audio output,use RCA to connect audio output device,such as active speaker
BNC	Analog signal input port
RS485	PTZ control

Main interface content description

Network	Phone app, Network, Email, Net sevice
Mode switch	Digital, Network, Analog, Hybrid
Info	Version, Log, Hdd info
Record	Encode, Record, Play Back
Alarm	Motion Detect, Video Blind, Video Loss Alarm Input/Output etc
System	General, Display, Channel Title, Storage etc

1 System Login

✱ When you start the DVR, user name is “admin”, no password , and then click “OK”. As picture shows:



1.System Login

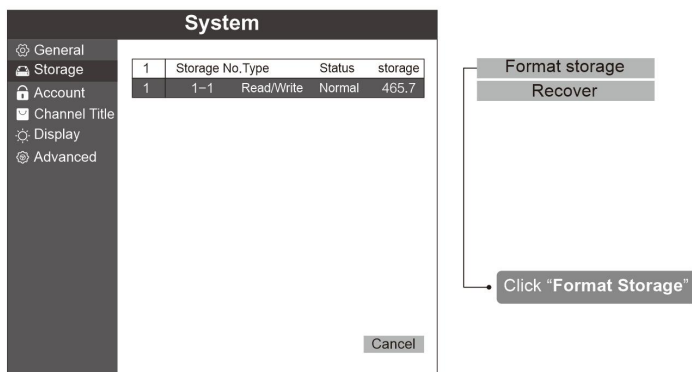
When you start the DVR, user name is “admin”, no password , and then click“OK”. As picture shows:

User Name: “admin”No Password

Click “OK”

2 Format Storage

* When you install the new hard disk, you should format storage first. Right-click “Main Menu→System→General→Storage”. Choose the Hard Disk, click “Format Storage”. As picture shows:

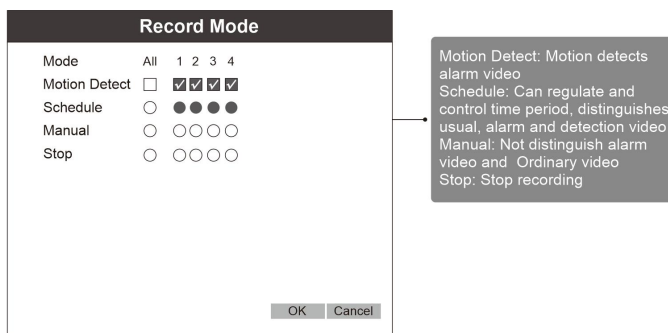


2.Format Storage

When you install the new hard disk, you should format storage first. Right-click “Main Menu→System→General→Storage”. Choose the Hard Disk, click “Format Storage”. As picture shows:
Format storage
Recover
Click “Format Storage”

3 Record Mode

* Choose “Record Mode” by right-click the mouse, the DVR records 24 hours by default. As picture shows:



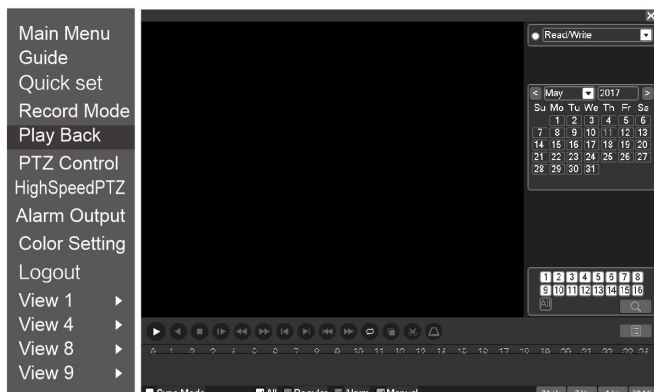
3.Record Mode

Choose “Record Mode” by right-click the mouse, the DVR records 24 hours by default. As picture shows:

Motion Detect: Motion detects alarm video
Schedule: Can regulate and control time period, distinguishes usual, alarm and detection video
Manual: Not distinguish alarm video and Ordinary video
Stop: Stop recording

4 Playback

*Right-Click mouse ,choose the channel and date that you want to play. And Click the **“Search”**. As pictures show:

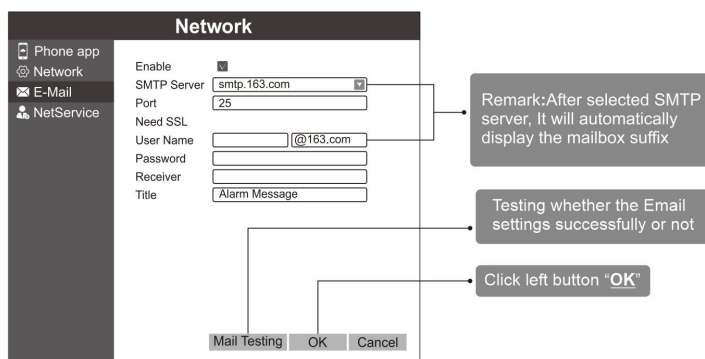


4.Playback

Right-Click mouse ,choose the channel and date that you want to play. And Click the **“Search”**. As pictures show:

5 Email Setup

* Right-Click mouse choose **“Network settings→Email”**,Click the **“Enable”**, choose **“SMTP Sever”** , input **“user name, password, Receiver”** .Then Click **“ok”** .
As pictures show:



5.Email Setup

Right-Click mouse choose **“Network settings→Email”**,Click the **“Enable”**, choose**“SMTP Sever”**, input **“user name, password, Receiver”**. Then Click**“ok”**. As pictures show:

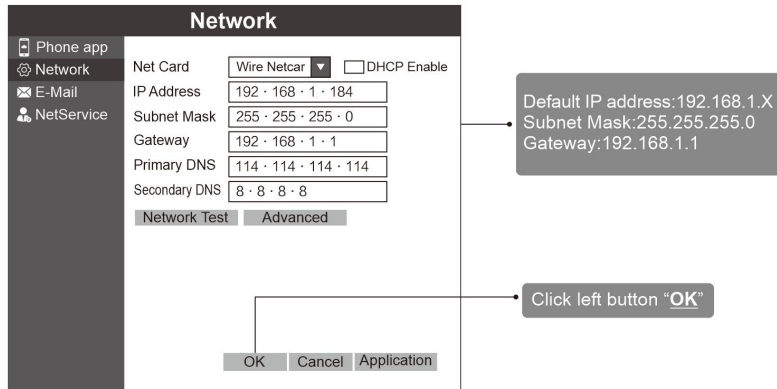
Remark:After selected SMTP server, IT will automatically display the mailbox suffix

Testing whether the Email settings successfully or not

Click left button **“OK”**

6 Network setup

1. Connect internet, Right-Click and Choose the “**Network settings→Network**”. Choose “**DHCP Enable**”, Then Click “ok”. As Pictures show:



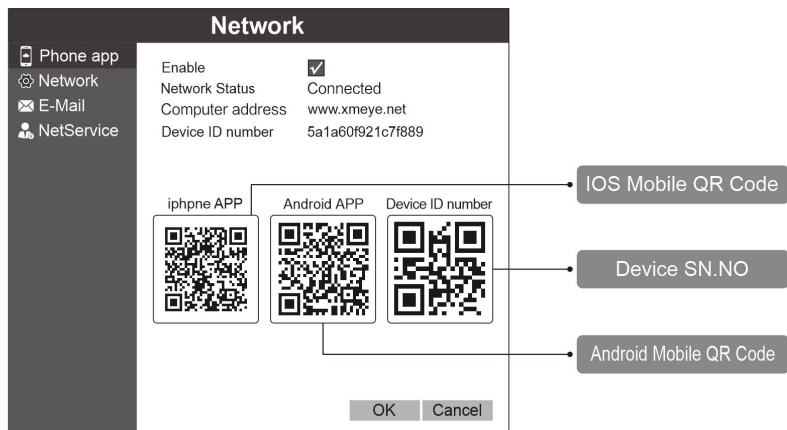
6.Network setup

1. Connect internet, Right-Click and Choose the “**Network settings→Network**”. Choose “**DHCP Enable**”, Then Click “ok”. As Pictures show:

Default IP address:192.168.1.X
Subnet Mask:255.255.255.0
Gateway:192.168.1.1

Click left button “OK”

2.Click “**Phone app**” and check “**network status**”, when is showing “**connected**”, dvr was successfully connected the network. As picture shows:



2. Click “Phone app” and check “network status”, when is showing “connected”, dvr was successfully connected the network. As picture shows:

IOS Mobile QR Code
Device SN.NO
Android Mobile QR Code

3.Open the smart phone, Scan the specified QR code,download and install APP.
As picture shows :



IOS APP

(Iphone users recommend using the UC browser or Wechat)

3. Open the smart phone, Scan the specified QR code,download and install APP. As picture shows :

IOS APP

(Iphone users recommend using the UC browser or Wechat)



Android APP

(Android user recommend using the UC browser, Don't use Wechat)

Android APP

(Android user recommend using the UC browser, Don't use Wechat)

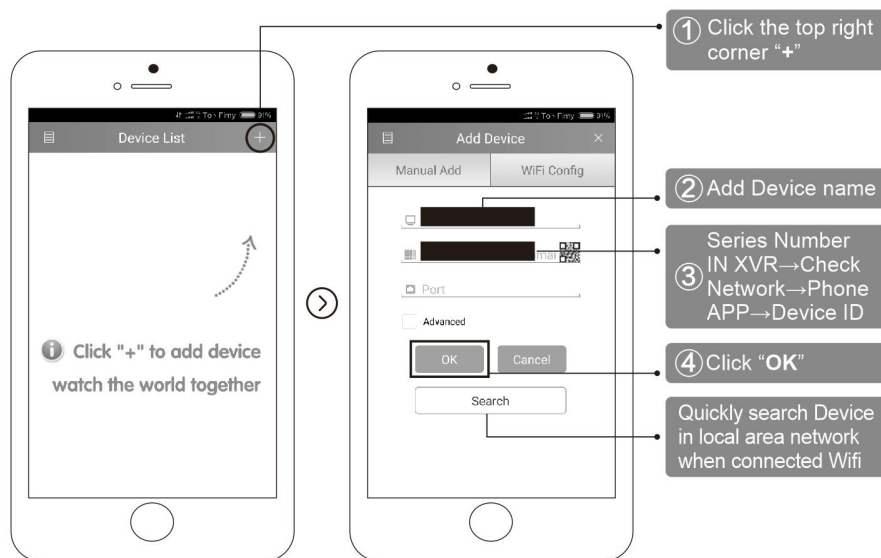
4. Open the icon of “XMEye”  , click “Local login”, no need to register.
As picture shows:



4. Open the icon of “XMEye”  , click “Local login”, no need to register. As picture shows:

Click the “Local Login”

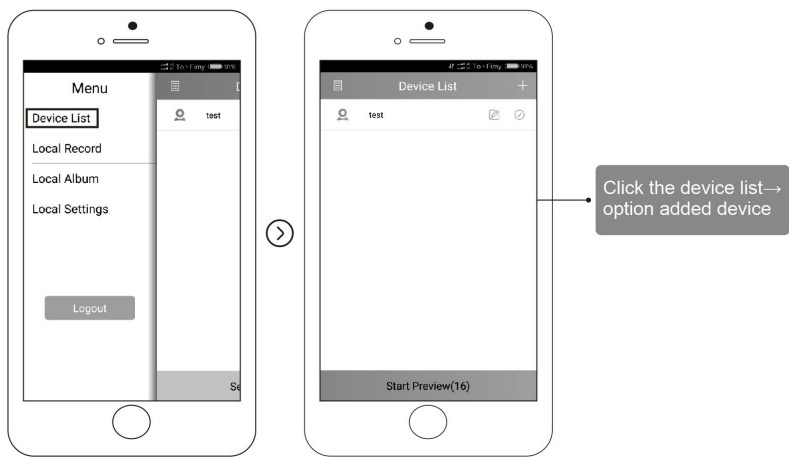
5. Click top right corner “+” to add device and input “Input name→Device ID→No password”. As picture shows:



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- ① Click the top right corner “+”
- ② Add Device name
- ③ Series Number IN XVR→Check Network→Phone APP→Device ID
- ④ Click “OK”
- ⑤ Quickly search Device in local area network when connected Wifi

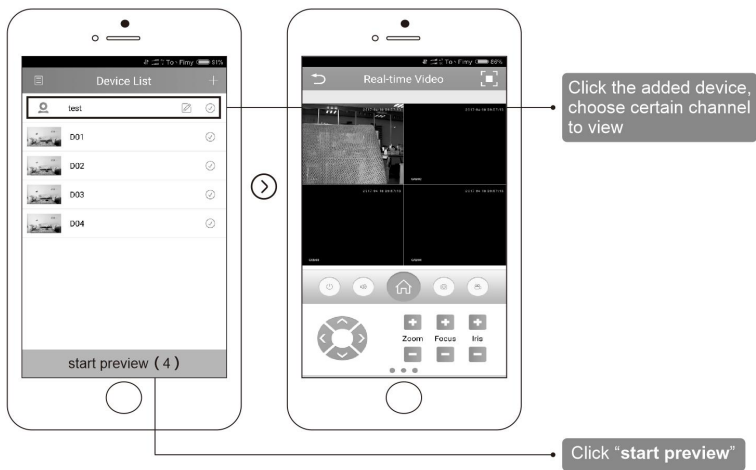
6.Choose device list, open the added device. **As picture shows:**



6. Choose device list, open the added device. As picture shows:

Click the device list→option added device

7.Open the channel to remote control. **As picture shows:**



7. Open the channel to remote control. As picture shows:

Click the added device, choose certain channel to view

Click “start preview”

7 Remote of Computer

1.Search “www.cd-ipc.com/xmeye” in Browser,click “CMS” software, download the software and install it. As picture shows:



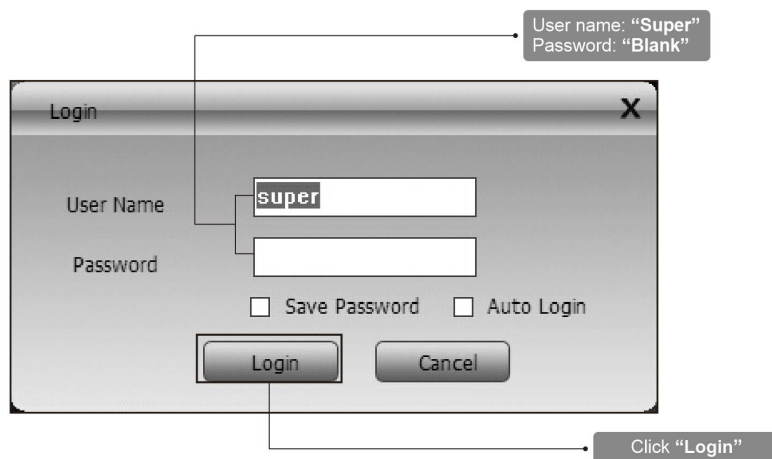
7.Remote of Computer

1.Search “www.cd-ipc.com/xmeye” in Browser,click “CMS” software, download the software and install it. As picture shows:

input “www.cd-ipc.com/xmeye”

Click “Download Now”

2.Open “CMS” , user name is “super”, No password. As picture shows:



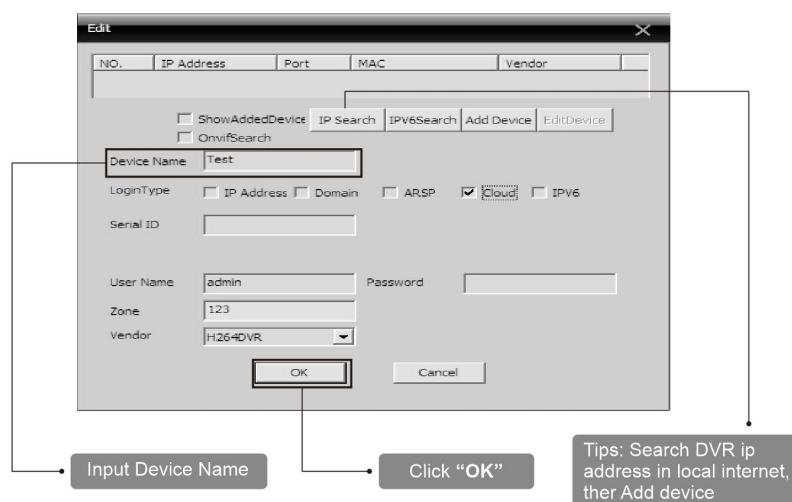
2.Open “CMS” , user name is “super”, No password. As picture shows:

User name: “Super”

Password: “Blank”

Click “Login”

3.Click “**System→Device Manager→Cloud→Add device ID**, NO Password, Choose OK. As pictures shows:



3.Click “**System→Device Manager→Cloud→Add device ID**, NO Password, Choose OK. As pictures shows:

Input Device Name

Click “OK”

Tips: Search DVR ip address in local internet, ther Add device

4.Click Certain device in top left corner, click the device just added, Double left Click mouse to view certain channel, then can monitor the DVR On Computer. As pictures shows:



4.Click Certain device in top left corner, click the device just added, Double left Click mouse to view certain channel, then can monitor the DVR On Computer. As pictures shows:

choose the Certain device in top left corner, click the device just added, monitor the DVR On Computer

FAQ

Q 1:The DVR can not be boot up normally

A:1. Power supply not compatible

2. Power supply failure
3. Power adapter damage
4. Hard Disk damage or hard disk cable problem

Q 2:Forget Password

A:Contact supplier for new Password

Q 3:The DVR reboots automatically or stops working after boot up a few minutes

A:1. Input voltage is unstable or too low

2. Connect wrong hard disk cable or hard disk broken
3. Bad heat,too much dust,bad operating environment

Q 4:After Booting up,can not detect hard disk

A:1. Not connect hard disk power supply line

2. Hard disk cables damage
3. Connect wrong hard disk cable
4. Hard disk broken

Q 5:No video output in single channel,multiple channels or all channels

A:1. Software not matched. Please update the new software

2. DVR Menu Image brightness is all 0. Please restore the default setup
3. No video input signal or the signal is too weak

Q 6:Can not find the video files in local playback mode

A:1. Connect wrong hard disk cable

2. Hard disk broken
3. Update the wrong software
4. Recording video files has been covered
5. Not enable the recording function

Q 7:No audio signal in the surveillance window

A:1. Not enable audio

2. Pickup not match
3. Audio cable broken

Q 8:Shows Wrong time

A:1. Wrong Setting time

2. Battery loose contacts
3. Low voltage

Q 9:DVR can not control the PTZ

A:1. PTZ Camera fault

2. Wrong setting, connection or the installation of the PTZ decoder
3. Wrong setting in the DVR PTZ Function
4. Protocols of the PTZ decoder and the DVR are not matched
5. Too far distance

Product warranty

Dear

When require warranty service , please show the warranty card and the purchase invoice, and please fill in the relevant content in detail, the company will provide clients product warranty within One year from the date of purchase of the product.

If has quality problems during the warranty period, we provide maintenance and replacement services free of charge, if it is man-made damage or beyond the warranty period, the company's maintenance and replacement service will be charged.

The damage caused by improper use: such as the appearance destruction of abnormal abrasion, extrusion deformation, the entry of foreign matter, moisture, The seal on the product is altered to tear up and any other visible damage, other cases: if users disassemble or modify the careless use, improper operation, the damage caused by the water. And the damage for the irresistible reason: such as earthquake, flood, typhoon or war, purchase invoices of product doesn't match Model encoding or beyond the warranty period.

Product warranty card

CUSTOMER DATA		SERIAL NO:		
NAME:	TEL:			
ADD:				
P.C:	PURCHASED DATE:		Y	M D
Warranty period:From date of purchase on, one-year free warranty.				

Product warranty card

CUSTOMER DATA SERIAL NO:

NAME: TEL:

ADD:

P.C: PURCHASED DATE: Y M D

Warranty period:From date of purchase on, one-year free warranty.

MAINTENANCE AND REPAIR RECORD

DATE	CONTERTS

MAINTENANCE AND REPAIR RECORD

DATE CONTERTS